3628 South 35th Street
Tacoma, WA 98409

April 5, 2013

Dear Click! Cable TV Customer:

I am happy to share with you some exciting channel additions and changes taking place on **May 1, 2013**. You may experience brief viewing interruptions between 6 a.m. and 11 a.m. on the morning of May 1 as we make these changes.

- **9 New HD Channels:** Customers with an HD cable receiver will now enjoy up to 9 new HD channels, depending on level of service.
- **2 New Digital Channels:** Showtime Beyond is being added to Showtime Multiplex. The Hallmark Movie Channel is being added to the Click! ON Package, subscription required.

9 Channels with Time Zone changes: Channel Time Zone changes are channels changing from an East coast feed to a West coast feed. Programming will remain exactly the same; however, it will now air three hours later. If you currently have special settings or scheduled recordings for these nine channels, you may need to reset them on May 1, 2013 after 11 a.m. The changes taking place could interrupt any recordings you have set between 6 a.m. and 11 a.m.

Click! Cable TV will be removing the analog version of channel 12 – UPTV in University Place. This affects only residents with analog TVs who have Basic or Broadcast level of service. These viewers are eligible to receive a Digital to Analog receiver (DTA) free for one year with a charge of $1.00 per month thereafter. If you have a digital TV or a digital receiver, you will continue to receive channel 12 – UPTV.

REFER TO THE TABLES ON THE BACK FOR DETAILED INFORMATION.

We are very excited about bringing you these new channels. If you do not currently subscribe to these channels and would like more information about them or any of our other services, please give us a call at **502-8900.**

Thank you for making Click! Cable TV your local choice.

Sincerely,

Tenzin Gyaltsen
General Manager
Click! Network, Tacoma Power

2 New Digital Channels

Channel Name	Digital Channel Number
Showtime Beyond	357
The Hallmark Movie Channel	125/445*

9 New HD Channels

Channel Name	If you have these SD Channel Numbers	You will receive these NEW HD Channel Numbers
The Hub HD	121	**601**
G4 HD	163	**609**
Style HD	166	**612**
Sprout HD	440	**681**
Showtime Extreme HD	353	**753**
Showtime Next HD	354	**754**
Showtime Women HD	356	**756**
Showtime Beyond HD	357	**757**
The Movie Channel Xtra HD	366	**766**

9 Channels with Time Zone Changes

Channel Name	West Coast Time Zone
Disney Junior SD	**124**
Action Max SD	**347**
Showtime Next SD	**354**
Showtime Family SD	**355**
Showtime Women SD	**356**
FLIX SD	**360**
Discovery HD	**529**
TLC HD	**531**
Animal Planet HD	**558**

* Channel available in two cable packages.