Introducing your New and Improved Billing Statement

Click! Customer Care 253.502.8900

Starting February, 2013

Your monthly Click! Cable TV billing statement appears in a new, easily-readable format. Our new statement contains all the billing information you expect, and more.

Your normal statement bills for one month of service at a time. This first new statement may have a different number of days billing. We are not changing your price, just moving you into your new billing period. Your due date should not change and, next month, your statement will go back to one month of service.

How do you pay your bill?

Your new billing statement also has a **new account number**, which is six (6) digits and is located on the top-right of your statement. Depending on how you pay your bill, you may need to make a few changes. **Here is what to do:**

If you have auto-payment set up with Click!

Your payment will be processed normally, you don't need to make any changes.

If you pay your bill through your bank bill-payer service

You will need to set up payment using a different payee and your new account number, located at top right of the statement.

Look for our new billing address:
Click! Network – City Treasurer
PO Box 11625
Tacoma, WA 98411-6625

If you have pay your bill at one of our Pay Stations

Please be patient while we update them to accept your new account number. The Pay Stations should be available again very soon.

If you pay over the phone with a customer service representative

Listen for new options with our phone system. You will be able to use automated services over the phone soon.

If you use our web site to manage your account

You will need to go to our new website and confirm your registration. Statements issued prior to February, 2013 will no longer be available on-line. You can still set up automatic payments, stop your paper bill and make other service changes to your account online. Go to www.clickcabletv.com and select Manage my Account.

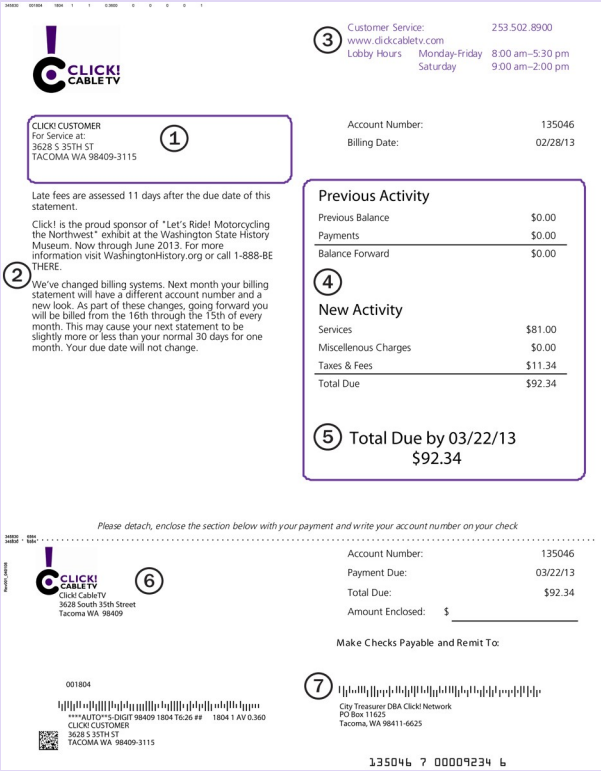
Have questions?

Please call us at **253.502.8900**
or visit **www.clickcabletv.com**

How To Read your Billing Statement

Click! Customer Care 253.502.8900

1. Account Information,
2. Special Messages and Offers.
3. How to reach us.
4. Summary: your charges payments and credits for this bill.
5. Amount due and due date.
6. Payment coupon for your convenience. Simply tear it off and mail.
7. Be sure our address shows in the return envelope window.
8. Charge details of transactions during this billing period.



CLICK! CABLE TV

(3) Customer Service: 253.502.8900
www.clickcabletv.com
Lobby Hours Monday-Friday 8:00 am–5:30 pm
Saturday 9:00 am–2:00 pm

(1)
CLICK! CUSTOMER
For Service at:
3628 S 35TH ST
TACOMA WA 98409-3115

Account Number: 135046
Billing Date: 02/28/13

Late fees are assessed 11 days after the due date of this statement.

Click! is the proud sponsor of "Let's Ride! Motorcycling the Northwest" exhibit at the Washington State History Museum. Now through June 2013. For more information visit WashingtonHistory.org or call 1-888-BE THERE.

(2) We've changed billing systems. Next month your billing statement will have a different account number and a new look. As part of these changes, going forward you will be billed from the 16th through the 15th of every month. This may cause your next statement to be slightly more or less than your normal 30 days for one month. Your due date will not change.

Previous Activity

Previous Balance	$0.00
Payments	$0.00
Balance Forward	$0.00

(4)

New Activity

Services	$81.00
Miscellenous Charges	$0.00
Taxes & Fees	$11.34
Total Due	$92.34

(5) Total Due by 03/22/13
$92.34

Please detach, enclose the section below with your payment and write your account number on your check

(6)
CLICK! CABLE TV
Click! CableTV
3628 South 35th Street
Tacoma WA 98409

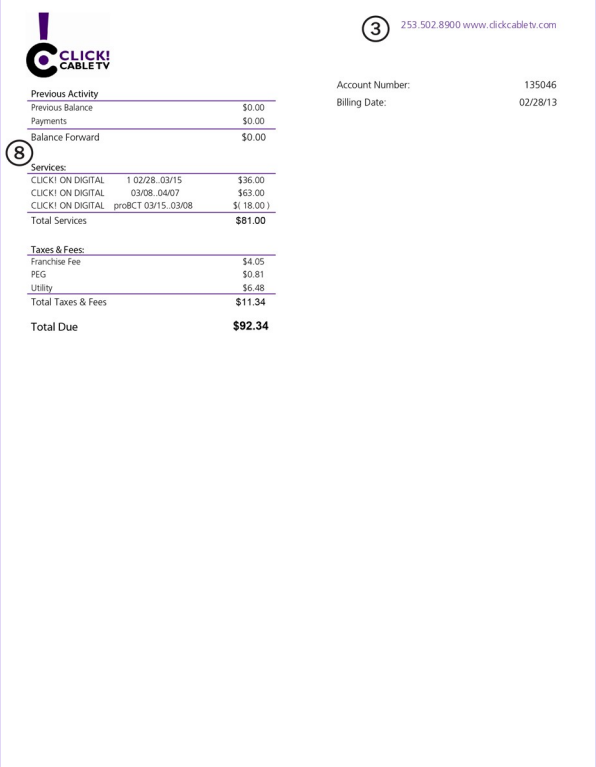
Account Number: 135046
Payment Due: 03/22/13
Total Due: $92.34
Amount Enclosed: $ _____

Make Checks Payable and Remit To:

001804
***AUTO**5-DIGIT 98409 1804 T6:26 ## 1804 1 AV 0.360
CLICK! CUSTOMER
3628 S 35TH ST
TACOMA WA 98409-3115

(7)
City Treasurer DBA Click! Network
PO Box 11625
Tacoma, WA 98411-6625

135046 7 00009234 6



CLICK! CABLE TV

(3) 253.502.8900 www.clickcabletv.com

Account Number: 135046
Billing Date: 02/28/13

(8)

Previous Activity

Previous Balance	$0.00
Payments	$0.00
Balance Forward	$0.00

Services:

CLICK! ON DIGITAL	1 02/28..03/15	$36.00
CLICK! ON DIGITAL	03/08..04/07	$63.00
CLICK! ON DIGITAL	proBCT 03/15..03/08	$(18.00)
Total Services		$81.00

Taxes & Fees:

Franchise Fee	$4.05
PEG	$0.81
Utility	$6.48
Total Taxes & Fees	$11.34
Total Due	$92.34