

TELECOMMUNICATIONS UTILITY WORKER

Job Announcement Number 551608

Closes: 5 p.m., February 6, 2008

Hourly pay rate: \$13.24 to \$19.55

A Telecommunications Utility Worker performs a wide variety of manual duties in support of telecommunication construction. Duties include but are not limited to: placing PVC conduits and cables underground, setting pedestals, installing drop conduit, repairing damaged conduits and pulling cable through conduits, and repairing surrounding landscaped areas affected by construction. Physical requirements include, but are not limited to: bending, twisting, and physical exertion for extended periods of time; heavy manual labor including the ability to lift up to 100 pounds using proper lifting techniques; and climbing and walking long distances with machinery.

Minimum Qualifications:

- Graduation from high school or equivalent
- Minimum of six months of telecommunications construction experience

If you meet these qualifications, apply online at www.cityoftacoma.org/jobs or submit a completed City of Tacoma application form to City of Tacoma, Human Resources Department, 747 Market Street, Room 1336, Tacoma WA 98402-3764.

Examination Process:

Applicants who meet the minimum qualifications will have an Experience and Training Test sent to them via email or US mail after the closing date. Responses to the Experience and Training Test will be scored by an evaluation committee. Each applicant's test will be evaluated on the basis of information provided on the form. It is the responsibility of the applicant to carefully list all pertinent experience and training. Applicants must pass the examination process in order to be placed on the eligible list for interview and hiring consideration.

Hiring Requirements:

City of Tacoma residency may be required at time of appointment. It is not necessary to be a City of Tacoma resident to apply. There is no residency requirement for current permanent or probationary City employees.

Appointment is subject to passing a background check, a pre-employment medical exam and drug screen. A valid driver's license is required at the time of appointment with maintenance thereafter. This position is covered by a Labor Agreement between the City of Tacoma and IBEW Local 483. An employee in this position will be required to union within 30 days of hire. New employees must successfully complete a nine-month probationary period prior to obtaining permanent status in this classification. Questions regarding this announcement may be directed to Aaron Moe at 253.502.8323 before the closing date.

The City of Tacoma is currently conducting a comprehensive classification and compensation study that will be completed in 2008.

See the back of this announcement for additional information.

NETWORK OPERATIONS CENTER TECHNICIAN

Job Announcement Number 551708

Closes: 5 p.m., February 15, 2008

Hourly pay rate: \$15.83 to \$24.52

Network Operations Center Technicians perform work in one of two areas of responsibility: monitoring the receipt and transmission of telecommunication signals for Click! Network customers on a real-time basis and creating trouble tickets to resolve issues, or routing, coordinating and controlling workflow on a daily basis for field technicians. A Network Operations Center Technician may be assigned as a lead. Lead duties include training employees on operating procedure, coordinating workflow, troubleshooting, ensuring policies and procedures are followed and handling customer complaints. Position may require shift work. Excellent benefits including medical, dental, and retirement.

Minimum Qualifications:

- Graduation from high school or equivalent
- Two years' experience in a telecommunications based industry as a customer service, call center, or help desk representative, or as a field technician

If you meet these qualifications, apply online at www.cityoftacoma.org/jobs or submit a completed City of Tacoma application to City of Tacoma, Human Resources Department, 747 Market Street, Room 1336, Tacoma, WA 98402-3764.

Examination Process:

Applicants who meet the minimum qualifications will be notified by mail of the date, time and location of the written exam which will contain questions on: reading comprehension, attention to detail, general telecommunications knowledge, and basic math. Applicants will be asked to self select their interest in a particular area of responsibility at the written test. Applicants must pass the written examination to be placed on the eligible list for interview and hiring consideration.

Hiring Requirements:

City of Tacoma residency may be required at time of appointment. It is not necessary to be a resident to apply. There is no residency requirement for current permanent or probationary City employees.

Appointment is subject to passing a background check and will include a pre-employment medical exam and drug screen. This position is covered by a Labor Agreement between the City of Tacoma and IBEW Local 483. An employee in this position will be required to join the union within 30 days of hire. New employees must successfully complete a nine-month probationary period prior to obtaining permanent status in this classification. Questions regarding this announcement may be directed to Aaron Moe at 253.502.8323 before the closing date.

The City of Tacoma is currently conducting a comprehensive classification and compensation study that will be complete in 2008.

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TELECOMMUNICATIONS TECHNICIAN I

Click! NETWORK

Job Announcement Number 551808

Closes: 5 p.m., July 2, 2008
Hourly Pay Range: \$14.39 to \$24.52

A Telecommunications Technician I performs a variety of technical field work pertaining to cable television (CATV) and Internet service provider (ISP) installation; maintenance; repair, and servicing in customers' homes, apartments, and commercial properties. Physical requirements include: climbing poles and other structures, lifting and carrying moderate to heavy loads, working in limited and confining crawl spaces and attics, and may require wearing a respirator. On a rotating basis, employees will be required to be available for calls outside of normal working hours. This is a benefited position with medical, dental and vision coverage, paid leave and a deferred compensation plan.

MINIMUM QUALIFICATIONS:

To qualify you must be a high school graduate or equivalent, possess a valid driver's license at time of appointment with maintenance thereafter, and have experience in at least one of the following:

- One-year experience in cable television installation, alarm installation, residential and/or commercial pre-wire, low voltage wiring or satellite installation, **or**
- One-year of field telecommunications construction, installation or maintenance work experience, **or**
- Completed training from a vocational college or received formal military training in the area of telecommunications construction, installation or maintenance or similar discipline (**include copy of Completion of Training certificate**)

If you meet the minimum qualifications, you can obtain application material and apply online at www.cityoftacoma.org/jobs . You may also send your completed City of Tacoma application to The City of Tacoma Human Resources Department, 747 Market Street, Room 1336, Tacoma, WA 98402. Application materials can also be obtained by calling the Human Resources Department at (253)591-5400.

EXAMINATION PROCESS:

Applicants who meet the minimum qualifications will have an Experience and Training Test sent to them by email or US mail and be asked to return it by the date specified. The Experience and Training Test will be scored by an evaluation committee. Each applicant's test will be evaluated on the basis of information provided on the form. It is the responsibility of the applicant to carefully list all pertinent experience and training. Applicants must pass the examination process to be placed on the eligible list for interview and hiring consideration.

HIRING REQUIREMENTS:

City of Tacoma residency may be required at time of appointment unless waived by the Civil Service Board. It is not necessary to be a resident to apply. There is no residency requirement for current permanent or probationary City employees.

Appointment is subject to passing a background check and may include a pre-employment medical exam and drug screen and may be required to pass a Department of Homeland Security background check which results in the issuance of a Transportation Worker Identification Credential (TWIC). This position is covered by a Labor Agreement between The City of Tacoma and IBEW Local 483. An employee in this position will be required to join the union within 30 days of hire. New employees must successfully complete a nine-month probationary period prior to obtaining permanent status in this classification. Questions regarding this announcement may be directed to the Human Resources Department at 253.591.5400 before the closing date.

See the back of this announcement for additional information.